

ROYAL ISLAND

PREMIUM ALL-INCLUSIVE SERVICES

Validity: 28.12.2020 – 27.12.2021

Applicable to: BEACH PREMIUM AI Room category only

The following services are available for guests staying on PREMIUM ALL-INCLUSIVE (AIP) meal plan.

1. FOOD & BEVERAGES

| ITEMS | SERVING OUTLETS | | | Raabondhi (Ala Carte) | REMARKS |
|--|-------------------|------------------------------|------------|------------------------------|--|
| | Main Bar/ Fun Pub | Pool terrace | Main Rest. | | |
| Bottled Water | Y | Y | Y | Y | Water is served without time restriction |
| All Tea & Coffee Blends | Y | Y | Y | Y | All blends included. |
| Soft drinks and Juice (fresh juice included) | Y | Y | Y | Y | Canned and Bottled including fresh Juice |
| Selected Wines (excluding Champagne) | Y | Y | Y | Y | Wide range of Old and New World wines including selected sparkling wines. Champagne not included. |
| Beer (draught /can) | Y | Y | Y | Y | All types of beer |
| All spirits | Y | Y | Y | Y | Premium brands included |
| All Cocktails & Mocktails | Y | Y | Y | Y | All Cocktails and Mocktails in the menu |
| Afternoon Tea & Snacks | N | Y | N | N | Tea & coffee, Sandwiches and Cake from the display, 16.00 – 18.00 hrs |
| B' fast, Lunch, Dinner | N | Y (See all around dining) | Y | Y (See all around dining) | All meals are served in the Main Restaurant. Guest have option to dine one the Ala Carte meal per day from the selected menu |

All around dining from specialty restaurants

- a) All Inclusive guests are entitled for one ala carte meal per day from either Pool Terrace or Raabondhi Restaurant. Ala Carte meals are from a selected All-Inclusive menu of the outlet. Advance reservation is required.
- b) Premium All-Inclusive guests are entitled for beverage from specialty restaurants as stated in the above table. All drinks are served by glass.

Mini Bar (one filling per day)

- 4 Beer (300ml)
- 2 Coca Cola (300ml)
- 2 Sprite(300ml)
- 2 Soda (300ml)
- Unlimited water
- Selection of snacks.

All other items taken from the mini bar are chargeable.

Restaurants & Bar Service Time:

- Main Bar, Pool Terrace and Raabondhi Restaurant (Ala Carte) are available from 10.00 – 01.00 daily.
- Fun Pub open from 18:00 – 01.00 daily
- Main Restaurant will serve only at Meal times.

2. SPORTS/ENTERTAINMENT

| ITEMS | INCLUDED | EQUIPMENT INCLUDED | REMARKS |
|--------------------|----------|--------------------|---|
| Badminton | Y | Y | |
| Table Tennis | Y | Y | |
| Squash | Y | Y | |
| Gymnasium | Y | Y | |
| Snooker/ Billiards | Y | Y | |
| Tennis | Y | Y | Only Daylight. Floodlit at extra charge |
| Aerobics | Y | Y | |
| Volley Ball | Y | Y | |
| Snorkeling gear | Y | Y | |
| Windsurfing | Y | Y | |
| Canoeing | Y | Y | |
| Pedalo | Y | Y | |
| Stand up Paddling | Y | Y | |

All sports are available from 10.00-12.00 and 14.30-17.00, subject to availability. Lessons and certifications are at extra charge.

3. EXCURSION

| ITEMS | INCLUDED | REMARKS |
|--------------------|----------|----------------------------------|
| Night Fishing | Y | One excursion per guest per stay |
| Half Day excursion | Y | One excursion per guest per stay |
| Shark Feeding | Y | One excursion per guest per stay |

4. CREDIT VOUCHER (SPA/ DIVING)

US\$ 100 credit voucher per person per stay. Guest can either opt for a Spa credit or Diving credit. The voucher is nonrefundable, nontransferable or nonadjustable against any other services such guest running bill.

5. LIMITATIONS

The "Premium All-Inclusive (AIP)" package does not include the following:

- Food served from Ala Carte restaurants other than the stated free meal per day.
- Food and Beverages from Room Service.
- Guest room Mini Bar items other than the items listed as free.
- Beverages served from 0100 hrs to 1000 hrs, except for main restaurant during breakfast.
- Local and International Telephone/Fax calls / Internet / E-Mails
- Compulsory Christmas & New Year Supplement.
- Photo Lab / Jewelry Shop / Souvenir Shop / Laundry Service
- Drinks consumed on excursions or any other outdoor activities are not included in this Premium all-inclusive package, hence, charges will apply at the hotel prices.
- Diving & any other recreation or sports (land and water based) facilities not stated herein as all-inclusive.
- Airport/Resort/Airport Transfers
- Any service from Medical Clinic (consultations, treatments, drugs etc.)
- Any Service from Spa.
- Any other services, amenities and facilities not stated herein as all-inclusive is/are also not included in this premium all-inclusive package.

6. HOW IT WORKS

- All beverages are for the personal consumption, served by glass from Main Restaurant (during meal times), Main Bar, Fun pub, Pool Terrace & Raabondhi restaurant.
- Beverages (alcoholic and non-alcoholic) can be ordered one at a time and not in advance.
- No refund for missed meals and no benefits of the package is transferrable to another guest.
- All the guests staying in the same room should be on “all inclusive” basis.
- No Alcoholic drinks will be served to minors (persons under 18 years of age).
- The “Premium All-Inclusive” package is available only for the guests’ entire stay and the guests who cut short their stay will not be refunded.
- The hotel cannot be held responsible for the facilities, services and amenities that cannot be used due to weather conditions or circumstances beyond our control.
- No wrist bracelet is required to be worn by the premium all-inclusive (AIP) guest. However, it is advisable to disclose the room number for authentication of entitled meal plan.
- Our procedure requires billing for all consumption of food & beverage as well as for all other services. All guests are required to sign in the bills that are presented against any service provided.
- The benefits of the package can be enjoyed until 1200 hours of the departure date. Clients cannot claim for extension of service or a refund due delay or rescheduling of transfers.